

# Duval County Value Adjustment Board

- The Value Adjustment Board (VAB) is located in Suite 305 (3rd floor), City Hall, St. James Building, 117 West Duval Street, Jacksonville, FL 32202.  
Telephone: (904) 255-5124 Fax: (904) 630-0576
- For a list of Frequently Asked Questions (FAQ's), Value Adjustment Board and VAB staff contact information, hearing process information, links to applicable statutes, the Department of Revenue ("DOR") rules, and other materials, visit our website: <https://www.jacksonville.gov/duval-vab>
- Also, available on our website are links to DOR forms. The forms include: Hearing Reschedule Request and Petition Withdrawal forms. Reschedule Requests: You can reschedule your hearing once for Good Cause (s. 194.032(2), F.S. \*\*see note on reverse page). If rescheduled, the clerk will send notice at least 15 days before the rescheduled hearing. Petition Withdrawals: We request that you try to give the VAB as much notice as possible, so that we may cancel your hearing and notify other involved persons.
- Remember to bring 3 copies of your evidence to the Special Magistrate hearing.
- The VAB does not ordinarily receive evidence *prior* to the Special Magistrate hearing. There is one exception to this rule: If you checked the petition box, "I will not attend the hearing but would like my evidence considered..." In the foregoing case, you may either upload your evidence to Axia or you may mail or hand-deliver your evidence to the VAB office in advance of your scheduled Special Magistrate hearing. (Be sure to include your VAB number so we will know to which petition file your evidence belongs.) Your evidence will be given to the Special Magistrate at the beginning of the scheduled hearing.
- You may initiate a pre-hearing exchange of evidence with the Property Appraiser. If you elect to initiate the evidence exchange, your evidence should be submitted to the Property Appraiser's Office (*NOT* the VAB) at least 15 days prior to your scheduled Special Magistrate hearing date. If you timely furnish the Property Appraiser your evidence, and if (in writing) you request the Property Appraiser to reciprocate, the Property Appraiser must submit his evidence to you at least 15 days prior to your scheduled hearing date. (See Florida Statutes s. 194.011(4)(a)). If you have questions about how to exchange your evidence, contact the Property Appraiser's Office:

231 E. Forsyth Street, Jacksonville, FL 32202  
Residential Department: (904) 255-5902  
Commercial Department: (904) 255-5901  
Customer Service/Homestead: (904) 255-5900

- The Property Appraiser may request specific evidence from you in writing (this procedure is not the same as the above evidence exchange procedure). If you have knowledge of the requested evidence and deny it to the Property Appraiser, you might not be permitted to use this evidence at your hearing. (See Florida Statutes s. 194.034(d)).

**\* If you do not have access to view our website you may contact our office with questions or to request copies of the forms.**

# Important Notes:

## **\*\*DO NOT contact VAB members or Special Magistrates outside of hearings\*\***

Neither the petitioner nor the Property Appraiser should communicate with a VAB member or the Special Magistrate concerning a pending petition, other than "on the record" during a scheduled hearing. Inappropriate contact may result in the recusal of a VAB member or the Special Magistrate, or other measures. All questions and concerns should be directed to VAB staff at (904) 255-5124.

## **\*\*If you decide to appeal a VAB decision\*\***

If a person decides to appeal any decision made by the Value Adjustment Board or one of the Special Magistrates, with respect to any matter of the proceedings, he or she may need to ensure that a verbatim record of the proceedings is made, which record should include the testimony and evidence upon which the appeal is to be based.

## **\*\*You MUST pay your taxes on time\*\***

You may not receive your VAB decision before your taxes become due. Your taxes must, nevertheless, be paid on time.

Taxpayers who file Value Adjustment Board petitions must make sure that they pay their taxes before they become delinquent. Fla. Stat. 194.014, which took effect on July 1, 2011, requires taxpayers who file VAB petitions to pay all non ad valorem taxes and at least 75% of their ad valorem taxes before they become delinquent. Likewise, taxpayers who challenge the denial of an exemption or classification or a determination that their improvements were substantially complete must pay all non ad valorem taxes and the amount of ad valorem taxes that they admit in good faith to owe. In Florida, property taxes become delinquent if they are not paid prior to April 1<sup>st</sup> of the next year. Thus, if a taxpayer fails to pay their taxes by March 31<sup>st</sup>, the VAB is required to **automatically deny** their petition on that property.

There is some good news: The statute also provides that, if a petitioner is entitled to a refund due to the granting of their VAB petition, the amount of taxes overpaid will accrue interest at an annual percentage rate equal to the bank prime loan rate on July 1, or the first business day thereafter if July 1 is a Saturday, Sunday, or legal holiday, of the tax year, beginning on the date the taxes became delinquent pursuant to s. 197.333 until a refund is paid.

The VAB does not collect taxes. If you are making a VAB payment pursuant to F.S. 194.014, of less than 100% due, you must first contact the Tax Collectors office at [taxcollector@coj.net](mailto:taxcollector@coj.net) or (904) 255-5700.

## **\*\*Rescheduling your Special Magistrate Hearing\*\***

**\*\*You may reschedule your Special Magistrate hearing one single time for "Good Cause."** Good Cause to reschedule a hearing is defined by Florida Statute 194.032(2). The term "Good Cause" means circumstances beyond the control of the person seeking to reschedule the hearing which reasonably prevent the party from having adequate representation at the hearing. If the hearing is rescheduled by the petitioner or the property appraiser, the clerk shall notify the petitioner of the rescheduled time of his or her appearance at least 15 calendar days before the day of the rescheduled appearance, unless this notice is waived by both parties.